

## DISCLAIMER

I/we hereby agree to pay Animal Matters fee in full upon initial instruction by ourselves and prior to the communication taking place.

I/we understand that Animal Matters will not refund our fee or be held responsible for the outcome of any work done, if their advice regarding the need for veterinary consultation, training, or any change in diet and/or day to day management is not carried out.

I/we also understand that in certain circumstances an animal's perceived behaviour problems may actually be the animal mirroring the person's emotional problems back at the person, in order to highlight areas that the person needs to work on for themselves. If the person in question refuses to do any work on themselves as recommended by their animal, then I/we understand that the animal's behaviour may not change in the way that I/we would have hoped. We do not hold Animal Matters responsible for this, and understand that our fee will not be refunded.

**Animal Communication is never a replacement for veterinary care. If you think your animal is unwell you must seek veterinary help first and foremost.**

SIGNED .....

PRINT NAME .....

ADDRESS .....

.....

TEL NO ..... EMAIL .....

DATE .....

**\*\* Please sign and date this form, and return it either by email or Royal Mail, prior to the communication taking place. Thank you, Elaine and Sue. \*\***